



Leading the Way in Postal Technology



“Shorter queues.
Better service.”

That's what
your customers
demand.

Escher Group, the industry leader in postal technology, provides the software and support to help you meet those demands – in new and more profitable ways.

With Escher Group's products, close to 30 postal authorities have bolstered retail-counter revenues by increasing their efficiency. Many have used Escher technology to add lucrative new services, including licenses, bill collection, government, retail, ticketing, and banking across multiple channels.


And we're more than just postal technology. We provide software solutions that can be tailored to all kinds of businesses.

Our Riposte® family of products can be customized to meet your unique needs in countless ways.

Developing
new products,
and constantly
working to
improve and
customize
existing ones,
is what
Escher Group
is all about.



ESCHER GROUP™



“Riposte[®] addresses these demands and enables us to provide the most advanced services.”

That's what our customers say.

Escher Group's products offer unmatched flexibility, security, and ease of use for limitless applications. These solutions not only automate and simplify standard transactions, they also open the door to new possibilities for post offices and other businesses.

Now postal organizations with remote locations can offer their services to a new and rich market: home and office-based PC users. If your business needs software that can handle high-volume, secure transactions at numerous locations, you need Escher Group.

Riposte[®]
knows no
boundaries
across
platforms,
transaction
types, users,
and locations.

Software that works for you, not the other way around.

Proven Solutions. Proven Results.

The Riposte product family is built on Escher Group's XML-based, transaction-management messaging platform. It is licensed on more than 150,000 desktops and processes more than 28 million transactions a day worldwide.

Reliability

With Riposte's distributed messaging technology, each workstation can stand on its own. If one terminal fails or the network is out the workstations will continue to operate.

Security

Riposte protects against fraud by providing a clear and complete audit trail for every transaction. Riposte's security is based on a defense-in-depth architecture and is implemented on every level.

Efficiency

Riposte reduces costs by managing workflow, enabling employees to conduct more transactions in less time.

Simplicity

With its intuitive, graphical touch-screen interface, Riposte is extremely easy to use and requires minimal training for new employees. The interface also offers consistency across applications used at the counter, on the Web, at kiosks, and even on mobile devices.

Adaptability

Organizations can easily customize Riposte products, and modify and add transactions with minimal technical assistance.

Mastering the Opportunities with Riposte®.

Riposte is the most widely used counter automation solution in the postal services industry, with a proven record of success throughout a very diverse set of organizations. Escher's solution provides an ideal platform for multi-channel application

development and deployment across distributed networks. In fact, Riposte knows no boundaries across platforms, transaction types, users, or locations. It can be deployed with ease. And, with a stable, open and secure architecture, Riposte can easily and cost-effectively keep up with today's evolving post office.

Exceptional people who perform exceptionally well.

Escher hires and keeps some of the brightest and most experienced people in the industry. With offices in the United States, Ireland, the United Kingdom, and Singapore, Escher Group is uniquely positioned to draw upon innovative people, ideas, and resources.

Escher Group has more than 80 employees who possess a wealth of real-world knowledge and experience unparalleled in the industry. We are a unified team with a global, forward-thinking mentality. A team that knows technology must enhance — not complicate — job performance.

When your business chooses Escher Group, you get the services of these talented people, who are with you from the project's beginning to system rollout, and beyond.

We also offer training workshops all over the world to help our customers make maximum use of our products.

Consulting Services

Escher Group Consulting provides professional technology services for a diverse array of industries, offering robust and efficient solutions to keep your business competitive.

Services include project planning and organization, system design and implementation, staff training, and operational support.

Our consultants have an extensive knowledge of many industries, and our expertise lies in the development of strategic technical architectures and customized solutions for large-scale enterprise projects.

Company Milestones

March 2008

USPS Contract Postal Units run Escher's point-of-sale software.

May 2006

Zimbabwe is the fifth African country to select Escher's system.

July 2005

Escher Group extends its customer base to 25 countries.

August 2004

Escher Group celebrates its 15th year in postal counter automation.

November 2003

Escher's distributed transaction processing platform reaches a daily transaction volume of 25 million.

September 2002

Escher Group opens an office in Singapore to serve the Asia Pacific region.

January 2001

Escher achieves a compound annual revenue growth rate of 40% for the five years ending December 31, 2000.

April 2000

Escher Group opens a second European office in Dublin, Ireland.

April 2000

Escher's distributed transaction processing platform reaches a daily transaction volume of 5 million.

January 2000

Escher opens its first European office in London, United Kingdom, to provide new levels of service and support to clients worldwide.

September 1999

Escher's distributed transaction processing platform reaches a daily transaction volume of 1 million.

June 1997

Riposte®, Escher's flagship transaction-processing platform, receives the Computerworld Smithsonian Award for heroic achievement in the visionary use of information technology.

“Ease of use and reliability are key requirements for our employees. Riposte® has an extremely user-friendly interface and necessitates minimal training.”

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